```
TROY:99 G:99 G
   11:ACI TROY
   13:ACI TROY
   15:ACI TROY
   17:ACI TROY
   18:ACI TROY
   19:ACI TROY
HUDSON:90 Y:95 R
   12:ACI HUDSON
   14:ACI HUDSON
   16:ACI HUDSON
   20:ACI HUDSON
   21:ACI HUDSON
   22:ACI HUDSON
DID ███████████90 Y:99 R
   30:DID
IMT CHICAGO 1:90 Y:99 R
   3:IMT CHICAGO 1
IMT CHICAGO 2:90 Y:99 R
   5:IMT CHICAGO 2
IMT CHICAGO 3:90 Y:99 R
   2:IMT CHICAGO 3
IMT CLEVELAND:90 Y:99 R
   6:IMT CLEVELAND
IMT DETROIT 2:90 Y:99 R
   8:IMT DETROIT 2
   9:IMT DETROIT 2
   118:IMT DETROIT 2
OUT DETROIT:90 G:99 G
   32:OUTBOUND DETROIT
OUT SOUTHFIELD:90 Y:99 R
   33:OUTBOUND SOUTHFIELD
   34:OUTBOUND SOUTHFIELD
MICH IVR:90 Y:99 R
   599:IVR PORTS
CQC
   CQC:CONTACT QUALITY
EPN's
   EPN:BETHUNE (IT)
   EPN:KALAMAZOO
   EPN:LANSING
   EPN:SAGINAW
   EPN:SOUTHFIELD
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APPEND.X

MIC1 05/25/99

01A	DISK DRIVE	TN1657	
01A	DUPLICATION INTRFC	UN330B	
01A	MEMORY 1	TN1650B	
01A	MEMORY 2	TN1650B	
01A	MEMORY 3	TN1650B	
01A	MSS/NETWORK CONT	UN332	
01A	PACKET INTERFACE 1	TN1655	
01A	PROCESSOR	UN331B	
01A	SYS ACCESS-MAINT	TN1648	
01A	TAPE DRIVE	TN1656	
01A	TONE/CLOCK	TN2182B	
01B	DISK DRIVE	TN1657	
01B	DUPLICATION INTRFC	UN330B	
01B	MEMORY 1	TN1650B	
01B	MEMORY 2	TN1650B	
01B	MEMORY 3	TN1650B	
01B	MSS/NETWORK CONT	UN332	
01B	PACKET INTERFACE 1	TN1655	
01B	PROCESSOR	UN331B	
01B	SYS ACCESS-MAINT	TN1648	
01B	TAPE DRIVE	TN1656	
01B	TONE/CLOCK	TN2182	
01C01	PGATE BOARD	TN577	
01C02	EXPANSION INTRFC	TN570B	
01C03	DATA LINE	TN726B	
01C04	PDATA LINE	TN553	
01C05	AUXILIARY TRUNK	TN763D	
01C06	MAINTENANCE/TEST	TN771D	
01C07	DS1 INTERFACE	TN767E	HG 599 - IVR x58000
01C08	DS1 INTERFACE	TN767E	HG 599 - IVR x58024
01C09	DS1 INTERFACE	TN767E	HG 599 - IVR x58048
01C11	DS1 CONVERTER	TN1654	EPN 25 - KALAMAZOO
01C12	DS1 CONVERTER	TN1654	EPN 14 - BETHUNE
01C13	DS1 INTERFACE	TN767E	HG 599 - IVR x58072
01C14	DS1 INTERFACE	TN767E	HG 599 - IVR x58288
01C15	DS1 INTERFACE	TN767E	HG 599 - IVR x58312
01C16	DS1 INTERFACE	TN464F	TGN 3 - IMT CHICAGO 1
01C17	DS1 INTERFACE	TN464F	TGN 3 - IMT CHICAGO 1
01C18	DS1 INTERFACE	TN464F	TGN 3 - IMT CHICAGO 1
01C19	DS1 INTERFACE	TN464F	CQC - SOUTHFIELD
01C20	DS1 INTERFACE	TN464F	CQC - KALAMAZOO
01D01	DIGITAL LINE	TN754C	
01D02	EXPANSION INTRFC	TN570B	

APPENDIX 2

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                                  micl.eqp
01D04    ANALOG LINE            TN746B
01D08    DS1 INTERFACE     -    TN767E    HG 599 - IVR x58336
01D09    DS1 INTERFACE          TN767E    TGN 11 - TROY TGN 623
01D10    DS1 CONVERTER          TN1654    EPN 17 - SOUTHFIELD
01D11    DS1 CONVERTER          TN1654    EPN 18 - SOUTHFIELD
01D12    DS1 INTERFACE          TN767E    TGN 3 - IMT CHICAGO 1
01D13    DS1 INTERFACE          TN767E    TGN 32 - OUTBOUND DETROIT
01D15    DS1 INTERFACE          TN767E    HG 599 - IVR x58360
01D16    DS1 INTERFACE          TN767E    HG 599 - IVR x58096
01D17    DS1 INTERFACE          TN464F    TGN 5 - IMT CHICAGO 2
01D18    DS1 INTERFACE          TN464F    TGN 5 - IMT CHICAGO 2
01D19    DS1 INTERFACE          TN464F    CQC - LANSING
01D20    DS1 INTERFACE          TN464F    CQC - SAGINAW

01E01    DS1 CONVERTER          TN1654    EPN 26 - KALAMAZOO
01E02    SWITCH NODE INTF       TN573B
01E03    SWITCH NODE INTF       TN573B    EPN 26 - KALAMAZOO
01E04    SWITCH NODE INTF       TN573B
01E05    SWITCH NODE INTF       TN573B
01E07    SWITCH NODE INTF       TN573B    EPN 17 - SOUTHFIELD
01E08    SWITCH NODE INTF       TN573B
01E09    SWITCH NODE INTF       TN573B
01E10    SWITCH NODE CLOCK      TN572
01E12    SWITCH NODE CLOCK      TN572
01E13    SWITCH NODE INTF       TN573B
01E14    SWITCH NODE INTF       TN573B
01E15    SWITCH NODE INTF       TN573B    EPN 25 - KALAMAZOO
01E16    SWITCH NODE INTF       TN573B    EPN 18 - SOUTHFIELD
01E17    SWITCH NODE INTF       TN573B    EPN 14 - BETHUNE
01E18    SWITCH NODE INTF       TN573B
01E20    SWITCH NODE INTF       TN573B

02A      MAINTENANCE            TN775B
02A      TONE/CLOCK             TN2182B
02A01    EXPANSION INTRFC       TN570B
02A02    ANNOUNCEMENT           TN750C
02A03    CALL CLASSIFIER        TN744C
02A04    CALL CLASSIFIER        TN744C
02A05    DIGITAL LINE           TN2224
02A11    DS1 CONVERTER          TN1654    EPN 19 - SOUTHFIELD
02A12    DS1 INTERFACE          TN767E    HG 599 - IVR x58120
02A13    DS1 INTERFACE          TN767E    HG 599 - IVR x58144
02A14    DS1 INTERFACE          TN767E
02A15    RESERVED LGATE         TN2208
02A16    RESERVED LGATE         TN2208
02A17    RESERVED LGATE         TN2208
02A18    LAN GATE BOARD         TN2208
02A19    RESERVED LGATE         TN2208
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02B01   BRI LINE            TN556B
02B03   ANNOUNCEMENT        TN750C
02B10   DS1 CONVERTER       TN1654   EPN 20 - SOUTHFIELD
02B11   DS1 CONVERTER       TN1654   EPN 27 - KALAMAZOO
02B13   DS1 INTERFACE       TN767E   TGN 11 - TROY TGN 623
02B14   DS1 INTERFACE       TN767E   TGN 5 - IMT CHICAGO 2
02B15   DS1 INTERFACE       TN767E   TGN 32 - OUT DETROIT
02B16   DS1 INTERFACE       TN767E   TGN 32 - OUT DETROIT
02B17   DS1 INTERFACE       TN767E   TGN 32 - OUT DETROIT
02B18   DS1 INTERFACE       TN464F   TGN 6 - IMT CLEVELAND
02B19   DS1 INTERFACE       TN464F   TGN 6 - IMT CLEVELAND

02E01   DS1 CONVERTER       TN1654   EPN 28 - SAGINAW
02E02   SWITCH NODE INTF    TN573B
02E03   SWITCH NODE INTF    TN573B   EPN 28 - SAGINAW
02E04   SWITCH NODE INTF    TN573B
02E05   SWITCH NODE INTF    TN573B
02E06   SWITCH NODE INTF    TN573B   EPN 20 - SOUTHFIELD
02E07   SWITCH NODE INTF    TN573B   EPN 27 - KALAMAZOO
02E08   SWITCH NODE INTF    TN573B
02E09   SWITCH NODE INTF    TN573B
02E10   SWITCH NODE CLOCK   TN572
02E12   SWITCH NODE CLOCK   TN572
02E13   SWITCH NODE INTF    TN573B
02E14   SWITCH NODE INTF    TN573B
02E16   SWITCH NODE INTF    TN573B   EPN 19 - SOUTHFIELD
02E17   SWITCH NODE INTF    TN573B
02E18   SWITCH NODE INTF    TN573B
02E19   SWITCH NODE INTF    TN573B
02E20   SWITCH NODE INTF    TN573B   EPN 29 - SAGINAW
02E21   DS1 CONVERTER       TN1654   EPN 29 - SAGINAW

03A     MAINTENANCE         TN775B
03A     TONE/CLOCK          TN2182B
03A01   EXPANSION INTRFC    TN570B
03A02   ANNOUNCEMENT        TN750C
03A03   CALL CLASSIFIER     TN744C
03A04   CALL CLASSIFIER     TN744C
03A10   DS1 CONVERTER       TN1654   EPN 21 - SOUTHFIELD
03A11   DS1 CONVERTER       TN1654   EPN 22 - SOUTHFIELD
03A12   DS1 INTERFACE       TN767E   HG 599 - IVR x58168
03A13   DS1 INTERFACE       TN767E   HG 599 - IVR x58192
03A14   DS1 INTERFACE       TN767E   HG 599 - IVR x58216
03A15   DS1 INTERFACE       TN767E   HG 599 - IVR x58240
03A16   DS1 INTERFACE       TN767E   HG 599 - IVR x58264
03A17   DS1 INTERFACE       TN464F   TGN 15 - TROY TGN 627
03A18   DS1 INTERFACE       TN464F   TGN 118 - IMT DETROIT 2
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03A19   DS1 INTERFACE        TN464F   TGN 11 - TROY TGN 623

03E01   DS1 CONVERTER        TN1654   EPN 30 - SAGINAW
03E02   SWITCH NODE INTF     TN573B
03E03   SWITCH NODE INTF     TN573B   EPN 30 - SAGINAW
03E04   SWITCH NODE INTF     TN573B
03E05   SWITCH NODE INTF     TN573B
03E06   SWITCH NODE INTF     TN573B   EPN 22 - SOUTHFIELD
03E07   SWITCH NODE INTF     TN573B
03E08   SWITCH NODE INTF     TN573B
03E10   SWITCH NODE CLOCK    TN572
03E12   SWITCH NODE CLOCK    TN572
03E14   SWITCH NODE INTF     TN573B
03E15   SWITCH NODE INTF     TN573B
03E16   SWITCH NODE INTF     TN573B
03E17   SWITCH NODE INTF     TN573B   EPN 21 - SOUTHFIELD
03E18   SWITCH NODE INTF     TN573B
03E19   SWITCH NODE INTF     TN573B
03E20   SWITCH NODE INTF     TN573B   EPN 31 - SAGINAW
03E21   DS1 CONVERTER        TN1654   EPN 31 - SAGINAW

04A     MAINTENANCE          TN775B
04A     TONE/CLOCK           TN2182B
04A01   EXPANSION INTRFC     TN570B
04A02   ANNOUNCEMENT         TN750C
04A03   CALL CLASSIFIER      TN744C
04A04   CALL CLASSIFIER      TN744C
04A05   ANNOUNCEMENT         TN750
04A11   DS1 INTERFACE        TN767E   TGN 11 - TROY TGN 623
04A12   DS1 INTERFACE        TN767E   TGN 15 - TROY TGN 627
04A13   DS1 INTERFACE        TN767E   TGN 32 - OUT DETROIT
04A14   DS1 INTERFACE        TN767E   TGN 32 - OUT DETROIT
04A15   DS1 INTERFACE        TN767E   TGN 20 - HUDSON TGN 716
04A16   DS1 INTERFACE        TN767E   TGN 5 - IMT CHICAGO 2
04A17   DS1 INTERFACE        TN464F   TGN 15 - TROY TGN 627
04A18   DS1 INTERFACE        TN464F   TGN 11 - TROY TGN 623
04A19   DS1 INTERFACE        TN464F   TGN 16 - HUDSON TGN 642

04E     TONE/CLOCK           TN2182B
04E01   EXPANSION INTRFC     TN570B
04E02   TONE/CLOCK           TN2182B
04E08   DS1 INTERFACE        TN767E   TGN 5 - IMT CHICAGO 2
04E09   DS1 INTERFACE        TN767E   TGN 12 - HUDSON TGN 722
04E10   DS1 INTERFACE        TN767E   TGN 21 - HUDSON TGN 724
04E11   DS1 INTERFACE        TN767E   TGN 22 - HUDSON TGN 643
04E13   DS1 INTERFACE        TN767E   TGN 19 - TROY TGN 634
04E14   DS1 INTERFACE        TN767E   TGN 21 - HUDSON TGN 724
04E15   DS1 INTERFACE        TN767E   TGN 22 - HUDSON TGN 643
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04E16   DS1 INTERFACE       TN464F   TGN 34 - OUT SOUTHFIELD
04E17   DS1 INTERFACE       TN464F   TGN 17 - TROY TGN 629
04E18   DS1 INTERFACE       TN464F   TGN 18 - TROY TGN 624
04E19   DS1 INTERFACE       TN464F   TGN 19 - TROY TGN 634
04E20   DS1 INTERFACE       TN464F   TGN 20 - HUDSON TGN 716

05A     MAINTENANCE         TN775B
05A     TONE/CLOCK          TN2182B
05A01   EXPANSION INTRFC     TN570B
05A02   CALL CLASSIFIER      TN744C
05A03   CALL CLASSIFIER      TN744C
05A04   PGATE BOARD          TN577
05A11   DS1 INTERFACE       TN767E   TGN 16 - HUDSON TGN 642
05A12   DS1 INTERFACE       TN767E   TGN 15 - TROY TGN 627
05A13   DS1 INTERFACE       TN767E   TGN 20 - HUDSON TGN 716
05A14   DS1 INTERFACE       TN767E   TGN 6 - IMT CLEVELAND
05A15   DS1 INTERFACE       TN767E   TGN 6 - IMT CLEVELAND
05A16   DS1 INTERFACE       TN464F   TGN 16 - HUDSON TGN 642
05A17   DS1 INTERFACE       TN464F   TGN 33 - OUT SOUTHFIELD
05A18   DS1 INTERFACE       TN464F   TGN 21 - HUDSON TGN 724
05A19   DS1 INTERFACE       TN464F   TGN 22 - HUDSON TGN 643

05E     TONE/CLOCK          TN2182B
05E01   EXPANSION INTRFC     TN570B
05E02   TONE/CLOCK          TN2182B
05E08   DS1 INTERFACE       TN767E   TGN 30 - DID
05E09   DS1 INTERFACE       TN767E   TGN 30 - DID
05E10   DS1 INTERFACE       TN767E   TGN 6 - IMT CLEVELAND
05E11   DS1 INTERFACE       TN767E   TGN 13 - TROY TGN 626
05E12   DS1 INTERFACE       TN767E   TGN 14 - HUDSON TGN 635
05E13   DS1 INTERFACE       TN767E   TGN 19 - TROY TGN 634
05E14   DS1 INTERFACE       TN767E   TGN 12 - HUDSON TGN 722
05E15   DS1 INTERFACE       TN464F   TGN 13 - TROY TGN 626
05E16   DS1 INTERFACE       TN464F   TGN 14 - HUDSON TGN 635
05E17   DS1 INTERFACE       TN464F   TGN 17 - TROY TGN 629
05E18   DS1 INTERFACE       TN464F   TGN 18 - TROY TGN 624
05E19   DS1 INTERFACE       TN464F   TGN 19 - TROY TGN 634
05E20   DS1 INTERFACE       TN464F   TGN 20 - HUDSON TGN 716

06A     MAINTENANCE         TN775B
06A     TONE/CLOCK          TN2182B
06A01   EXPANSION INTRFC     TN570B
06A02   CALL CLASSIFIER      TN744C
06A03   CALL CLASSIFIER      TN744C
06A11   DS1 INTERFACE       TN767E   TGN 6 - IMT CLEVELAND
06A12   DS1 INTERFACE       TN767E   TGN 15 - TROY TGN 627
06A13   DS1 INTERFACE       TN767E   TGN 16 - HUDSON TGN 642
06A14   DS1 INTERFACE       TN767E   TGN 6 - IMT CLEVELAND
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                              micl.eqp
06A15   DS1 INTERFACE         TN767E   TGN 12 - HUDSON TGN 722
06A16   DS1 INTERFACE         TN464F   TGN 12 - HUDSON TGN 722
06A17   DS1 INTERFACE         TN464F   TGN 17 - TROY TGN 629
06A18   DS1 INTERFACE         TN464F   TGN 21 - HUDSON TGN 724
06A19   DS1 INTERFACE         TN464F   TGN 22 - HUDSON TGN 643

06E     TONE/CLOCK            TN2182B
06E01   EXPANSION INTRFC      TN570B
06E02   TONE/CLOCK            TN2182B
06E08   DS1 INTERFACE         TN767E   TGN 30 - DID
06E10   DS1 INTERFACE         TN767E   TGN 14 - HUDSON TGN 635
06E11   DS1 INTERFACE         TN767E   TGN 13 - TROY TGN 626
06E14   DS1 INTERFACE         TN767E   TGN 19 - TROY TGN 634
06E15   DS1 INTERFACE         TN464F   TGN 13 - TROY TGN 626
06E16   DS1 INTERFACE         TN464F   TGN 14 - HUDSON TGN 635
06E17   DS1 INTERFACE         TN464F   TGN 33 - OUT SOUTHFIELD
06E18   DS1 INTERFACE         TN464F   TGN 18 - TROY TGN 624
06E19   DS1 INTERFACE         TN464F   TGN 34 - OUT SOUTHFIELD
06E20   DS1 INTERFACE         TN464F   TGN 20 - HUDSON TGN 716

07A     MAINTENANCE           TN775B
07A     TONE/CLOCK            TN2182B
07A01   EXPANSION INTRFC      TN570B
07A02   CALL CLASSIFIER       TN744C
07A03   CALL CLASSIFIER       TN744C
07A10   DS1 INTERFACE         TN767E   TGN 6 - IMT CLEVELAND
07A11   DS1 INTERFACE         TN767E   TGN 32 - OUT DETROIT
07A12   DS1 INTERFACE         TN767E   TGN 14 - HUDSON TGN 635
07A13   DS1 INTERFACE         TN767E   TGN 6 - IMT CLEVELAND
07A15   DS1 INTERFACE         TN767E   TGN 16 - HUDSON TGN 642
07A16   DS1 INTERFACE         TN464F   TGN 12 - HUDSON TGN 722
07A17   DS1 INTERFACE         TN464F   TGN 17 - TROY TGN 629
07A18   DS1 INTERFACE         TN464F   TGN 18 - TROY TGN 624
07A19   DS1 INTERFACE         TN464F   TGN 33 - OUT SOUTHFIELD

07E     TONE/CLOCK            TN2182B
07E01   EXPANSION INTRFC      TN570B
07E02   TONE/CLOCK            TN2182B
07E08   DS1 INTERFACE         TN767E   TGN 30 - DID
07E09   DS1 INTERFACE         TN767E   TGN 6 - IMT CLEVELAND
07E10   DS1 INTERFACE         TN767E   TGN 13 - TROY TGN 626
07E11   DS1 INTERFACE         TN767E   TGN 21 - HUDSON TGN 724
07E13   DS1 INTERFACE         TN767E
07E14   DS1 INTERFACE         TN767E   TGN 22 - HUDSON TGN 643
07E16   DS1 INTERFACE         TN464F   TGN 34 - OUT SOUTHFIELD
07E17   DS1 INTERFACE         TN464F   TGN 17 - TROY TGN 629
07E18   DS1 INTERFACE         TN464F   TGN 18 - TROY TGN 624
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08A      MAINTENANCE          TN775B   @EPN 14 - BETHUNE
08A      TONE CLOCK           TN2182   @EPN 14 - BETHUNE
08A01    EXPANSION INTRFC     TN570B   @EPN 14 - BETHUNE
08A02    DS1 CONVERTER        TN1654   @EPN 14 - BETHUNE
08A03    DIGITAL LINE         TN2224   @EPN 14 - BETHUNE
08A04    DIGITAL LINE         TN2224   @EPN 14 - BETHUNE
08A05    DIGITAL LINE         TN2224   @EPN 14 - BETHUNE
08A06    DIGITAL LINE         TN2224   @EPN 14 - BETHUNE -

13A      MAINTENANCE          TN775B   @EPN 17 - SOUTHFIELD
13A      TONE CLOCK           TN2182   @EPN 17 - SOUTHFIELD
13A01    EXPANSION INTRFC     TN570B   @EPN 17 - SOUTHFIELD
13A02    DS1 CONVERTER        TN1654   @EPN 17 - SOUTHFIELD
13A03    DIGITAL LINE         TN2224   @EPN 17 - SOUTHFIELD
13A04    DIGITAL LINE         TN2224   @EPN 17 - SOUTHFIELD
13A05    DIGITAL LINE         TN2224   @EPN 17 - SOUTHFIELD
13A06    DIGITAL LINE         TN2224   @EPN 17 - SOUTHFIELD
13A07    DIGITAL LINE         TN2224   @EPN 17 - SOUTHFIELD

14A      MAINTENANCE          TN775B   @EPN 18 - SOUTHFIELD
14A      TONE CLOCK           TN2182   @EPN 18 - SOUTHFIELD
14A01    EXPANSION INTRFC     TN570B   @EPN 18 - SOUTHFIELD
14A02    DS1 CONVERTER        TN1654   @EPN 18 - SOUTHFIELD
14A03    DIGITAL LINE         TN2224   @EPN 18 - SOUTHFIELD
14A04    DIGITAL LINE         TN2224   @EPN 18 - SOUTHFIELD
14A05    DIGITAL LINE         TN2224   @EPN 18 - SOUTHFIELD
14A06    DIGITAL LINE         TN2224   @EPN 18 - SOUTHFIELD

15A      MAINTENANCE          TN775B   @EPN 19 - SOUTHFIELD
15A      TONE CLOCK           TN2182   @EPN 19 - SOUTHFIELD
15A01    EXPANSION INTRFC     TN570B   @EPN 19 - SOUTHFIELD
15A02    DS1 CONVERTER        TN1654   @EPN 19 - SOUTHFIELD
15A03    DIGITAL LINE         TN2224   @EPN 19 - SOUTHFIELD
15A04    DIGITAL LINE         TN2224   @EPN 19 - SOUTHFIELD
15A05    DIGITAL LINE         TN2224   @EPN 19 - SOUTHFIELD
15A06    DIGITAL LINE         TN2224   @EPN 19 - SOUTHFIELD

16A      MAINTENANCE          TN775B   @EPN 20 - SOUTHFIELD
16A      TONE CLOCK           TN2182   @EPN 20 - SOUTHFIELD
16A01    EXPANSION INTRFC     TN570B   @EPN 20 - SOUTHFIELD
16A02    DS1 CONVERTER        TN1654   @EPN 20 - SOUTHFIELD
16A03    DIGITAL LINE         TN2224   @EPN 20 - SOUTHFIELD
16A04    DIGITAL LINE         TN2224   @EPN 20 - SOUTHFIELD
16A05    DIGITAL LINE         TN2224   @EPN 20 - SOUTHFIELD
16A06    DIGITAL LINE         TN2224   @EPN 20 - SOUTHFIELD

17A      MAINTENANCE          TN775B   @EPN 21 - SOUTHFIELD
17A      TONE CLOCK           TN2182   @EPN 21 - SOUTHFIELD
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17A01   EXPANSION INTRFC    TN570B   @EPN 21 - SOUTHFIELD
17A02   DS1 CONVERTER       TN1654   @EPN 21 - SOUTHFIELD
17A03   DIGITAL LINE        TN2224   @EPN 21 - SOUTHFIELD
17A04   DIGITAL LINE        TN2224   @EPN 21 - SOUTHFIELD
17A05   DIGITAL LINE        TN2224   @EPN 21 - SOUTHFIELD
17A06   DIGITAL LINE        TN2224   @EPN 21 - SOUTHFIELD
17A07   DIGITAL LINE        TN2224   @EPN 21 - SOUTHFIELD

18A     MAINTENANCE         TN775B   @EPN 22 - SOUTHFIELD
18A     TONE CLOCK          TN2182   @EPN 22 - SOUTHFIELD
18A01   EXPANSION INTRFC    TN570B   @EPN 22 - SOUTHFIELD
18A02   DS1 CONVERTER       TN1654   @EPN 22 - SOUTHFIELD
18A03   DIGITAL LINE        TN2224   @EPN 22 - SOUTHFIELD
18A04   DIGITAL LINE        TN2224   @EPN 22 - SOUTHFIELD
18A05   DIGITAL LINE        TN2224   @EPN 22 - SOUTHFIELD
18A06   DIGITAL LINE        TN2224   @EPN 22 - SOUTHFIELD

19A     MAINTENANCE         TN775B
19A     TONE/CLOCK          TN2182B
19A01   EXPANSION INTRFC    TN570B
19A04   DS1 INTERFACE       TN767E   TGN 34 - OUT SOUTHFIELD
19A05   DS1 INTERFACE       TN767E   TGN 34 - OUT SOUTHFIELD
19A06   DS1 INTERFACE       TN767E   TGN 33 - OUT SOUTHFIELD
19A16   DS1 INTERFACE       TN464F   TGN 118 - IMT DETROIT 2
19A17   DS1 INTERFACE       TN767E   TGN 9 - IMT DETROIT 2
19A18   DS1 INTERFACE       TN767E   TGN 2 - IMT CHICAGO 3
19A19   DS1 INTERFACE       TN767E   TGN 118 - IMT DETROIT 2

19E     TONE/CLOCK          TN2182
19E01   EXPANSION INTRFC    TN570B
19E02   TONE/CLOCK          TN2182
19E03   DS1 INTERFACE       TN767E   TGN 32 - OUT DETROIT
19E04   DS1 INTERFACE       TN767E   TGN 32 - OUT DETROIT
19E16   DS1 INTERFACE       TN464F   TGN 118 - IMT DETROIT 2
19E17   DS1 INTERFACE       TN464F   TGN 9 - IMT DETROIT 2
19E18   DS1 INTERFACE       TN464F   TGN 8 - IMT DETROIT 2
19E19   DS1 INTERFACE       TN464F   TGN 118 - IMT DETROIT 2
19E20   DS1 INTERFACE       TN767E   TGN 118 - IMT DETROIT 2

20A     MAINTENANCE         TN775B   @EPN 25 - KALAMAZOO
20A     TONE/CLOCK          TN2182   @EPN 25 - KALAMAZOO
20A01   EXPANSION INTRFC    TN570B   @EPN 25 - KALAMAZOO
20A02   DS1 CONVERTER       TN1654   @EPN 25 - KALAMAZOO
20A03   DIGITAL LINE        TN2224   @EPN 25 - KALAMAZOO
20A04   DIGITAL LINE        TN2224   @EPN 25 - KALAMAZOO
20A05   DIGITAL LINE        TN2224   @EPN 25 - KALAMAZOO
20A06   DIGITAL LINE        TN2224   @EPN 25 - KALAMAZOO
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21A     MAINTENANCE        TN775B  @EPN 26 - KALAMAZOO
21A     TONE/CLOCK         TN2182  @EPN 26 - KALAMAZOO
21A01   EXPANSION INTRFC   TN570B  @EPN 26 - KALAMAZOO
21A02   DS1 CONVERTER      TN1654  @EPN 26 - KALAMAZOO
21A03   DIGITAL LINE       TN2224  @EPN 26 - KALAMAZOO
21A04   DIGITAL LINE       TN2224  @EPN 26 - KALAMAZOO
21A05   DIGITAL LINE       TN2224  @EPN 26 - KALAMAZOO
21A06   DIGITAL LINE       TN2224  @EPN 26 - KALAMAZOO

22A     MAINTENANCE        TN775B  @EPN 27 - KALAMAZOO
22A     TONE/CLOCK         TN2182  @EPN 27 - KALAMAZOO
22A01   EXPANSION INTRFC   TN570B  @EPN 27 - KALAMAZOO
22A02   DS1 CONVERTER      TN1654  @EPN 27 - KALAMAZOO
22A03   DIGITAL LINE       TN2224  @EPN 27 - KALAMAZOO
22A04   DIGITAL LINE       TN2224  @EPN 27 - KALAMAZOO
22A05   DIGITAL LINE       TN2224  @EPN 27 - KALAMAZOO
22A06   DIGITAL LINE       TN2224  @EPN 27 - KALAMAZOO

23A     MAINTENANCE        TN775B  @EPN 28 - SAGINAW
23A     TONE/CLOCK         TN2182  @EPN 28 - SAGINAW
23A01   EXPANSION INTRFC   TN570B  @EPN 28 - SAGINAW
23A02   DS1 CONVERTER      TN1654  @EPN 28 - SAGINAW
23A03   DIGITAL LINE       TN2224  @EPN 28 - SAGINAW
23A04   DIGITAL LINE       TN2224  @EPN 28 - SAGINAW
23A05   DIGITAL LINE       TN2224  @EPN 28 - SAGINAW
23A06   DIGITAL LINE       TN2224  @EPN 28 - SAGINAW

24A     MAINTENANCE        TN775B  @EPN 29 - SAGINAW
24A     TONE/CLOCK         TN2182  @EPN 29 - SAGINAW
24A01   EXPANSION INTRFC   TN570B  @EPN 29 - SAGINAW
24A02   DS1 CONVERTER      TN1654  @EPN 29 - SAGINAW
24A03   DIGITAL LINE       TN2224  @EPN 29 - SAGINAW
24A04   DIGITAL LINE       TN2224  @EPN 29 - SAGINAW
24A05   DIGITAL LINE       TN2224  @EPN 29 - SAGINAW
24A06   DIGITAL LINE       TN2224  @EPN 29 - SAGINAW

25A     MAINTENANCE        TN775B  @EPN 30 - SAGINAW
25A     TONE/CLOCK         TN2182  @EPN 30 - SAGINAW
25A01   EXPANSION INTRFC   TN570B  @EPN 30 - SAGINAW
25A02   DS1 CONVERTER      TN1654  @EPN 30 - SAGINAW
25A03   DIGITAL LINE       TN2224  @EPN 30 - SAGINAW
25A04   DIGITAL LINE       TN2224  @EPN 30 - SAGINAW
25A05   DIGITAL LINE       TN2224  @EPN 30 - SAGINAW
25A06   DIGITAL LINE       TN2224  @EPN 30 - SAGINAW

26A     MAINTENANCE        TN775B  @EPN 31 - SAGINAW
26A     TONE/CLOCK         TN2182  @EPN 31 - SAGINAW
26A01   EXPANSION INTRFC   TN570B  @EPN 31 - SAGINAW
```

```
26A02   DS1 CONVERTER       TN1654   @EPN 31 - SAGINAW
26A03   DIGITAL LINE        TN2224   @EPN 31 - SAGINAW
26A04   DIGITAL LINE        TN2224   @EPN 31 - SAGINAW
26A05   DIGITAL LINE        TN2224   @EPN 31 - SAGINAW

27A     MAINTENANCE         TN775C
27A     TONE/CLOCK          TN2182
27A01   EXPANSION INTRFC    TN570C
27A04   MAINTENANCE/TEST    TN771D
27A05   DS1 INTERFACE       TN464F   TGN 3 - IMT CHICAGO 1
27A06   DS1 INTERFACE       TN464F   TGN 3 - IMT CHICAGO 1
27A07   DS1 INTERFACE       TN464F   TGN 3 - IMT CHICAGO 1
27A08   DS1 INTERFACE       TN464F   TGN 5 - IMT CHICAGO 2
27A09   DS1 INTERFACE       TN464F   TGN 5 - IMT CHICAGO 2
27A11   DS1 INTERFACE       TN767E   TGN 3 - IMT CHICAGO 1
27A12   DS1 INTERFACE       TN767E   TGN 3 - IMT CHICAGO 1
27A13   DS1 INTERFACE       TN767E   TGN 5 - IMT CHICAGO 2
27A14   DS1 INTERFACE       TN767E   TGN 5 - IMT CHICAGO 2
27A15   DS1 INTERFACE       TN767E   TGN 5 - IMT CHICAGO 2

28A     MAINTENANCE         TN775C
28A     TONE/CLOCK          TN2182
28A01   EXPANSION INTRFC    TN570B
28A12   DS1 INTERFACE       TN767E   TGN 9 - IMT DETROIT 2
28A13   DS1 INTERFACE       TN767E   TGN 9 - IMT DETROIT 2
28A14   DS1 INTERFACE       TN767E   TGN 8 - IMT DETROIT 2
28A15   DS1 INTERFACE       TN767E   TGN 8 - IMT DETROIT 2
28A16   DS1 INTERFACE       TN767E   TGN 2 - IMT CHICAGO 3
28A17   DS1 INTERFACE       TN464F   TGN 9 - IMT DETROIT 2
28A18   DS1 INTERFACE       TN464F   TGN 8 - IMT DETROIT 2
28A19   DS1 INTERFACE       TN464F   TGN 2 - IMT CHICAGO 3

29A     MAINTENANCE         TN775C
29A     TONE/CLOCK          TN2182
29A01   EXPANSION INTRFC    TN570B
29A12   DS1 INTERFACE       TN767E   TGN 9 - IMT DETROIT 2
29A13   DS1 INTERFACE       TN767E   TGN 9 - IMT DETROIT 2
29A14   DS1 INTERFACE       TN767E   TGN 8 - IMT DETROIT 2
29A15   DS1 INTERFACE       TN767E   TGN 8 - IMT DETROIT 2
29A16   DS1 INTERFACE       TN767E   TGN 2 - IMT CHICAGO 3
29A17   DS1 INTERFACE       TN464F   TGN 9 - IMT DETROIT 2
29A18   DS1 INTERFACE       TN464F   TGN 8 - IMT DETROIT 2
29A19   DS1 INTERFACE       TN464F   TGN 2 - IMT CHICAGO 3
```

```
ACD:MIC1 ACD1

TG:2:IMT CHICAGO 3
028A19:DHZZ 773873:144.151.178.91:???
029A19:DHZZ 773874:144.151.178.92:???
028A16:DHZZ 773875:144.151.178.187:???
029A16:DHZZ 773876:144.151.178.188:???
019A18:DHZZ 773877:144.151.178.27:???

TG:3:IMT CHICAGO 1
001C16:DHDZ 696029:144.151.178.86:144.156.152.86
001C17:DHDZ 696030:144.151.178.87:144.156.152.87
001C18:DHDZ 696031:144.151.178.88:144.156.152.88
001D12:DHDZ 696032:144.151.178.89:144.156.152.89
027A05:DHZZ 697047:144.151.179.17:144.156.152.177
027A06:DHZZ 697048:144.151.179.18:144.156.152.178
027A07:DHZZ 697049:144.151.179.19:144.156.152.179
027A11:DHZZ 697050:144.151.179.20:144.156.152.180
027A12:DHZZ 697051:144.151.179.21:144.156.152.181

TG:5:IMT CHICAGO 2
001D17:DHDZ 744328:144.151.178.180:144.156.179.81
001D18:DHDZ 744329:144.151.178.181:144.156.179.82
002B14:DHDZ 744330:144.151.178.182:144.156.179.83
004A16:DHDZ 744331:144.151.178.183:144.156.179.84
004E08:DHDZ 744332:144.151.178.184:144.156.179.85
027A13:DHZZ 697052:144.151.179.22:144.156.179.177
027A14:DHZZ 697053:144.151.179.23:144.156.179.178
027A15:DHZZ 697054:144.151.179.24:144.156.179.179
027A08:DHZZ 697055:144.151.179.25:144.156.179.180
027A09:DHZZ 697056:144.151.179.26:144.156.179.181

TG:6:IMT CLEVELAND
002B18:DHZZ 521055:144.151.178.81:144.151.178.81
002B19:DHZZ 521056:144.151.178.82:144.151.178.82
005A14:DHZZ 521057:144.151.178.83:144.151.178.83
005A15:DHZZ 521058:144.151.178.84:144.151.178.84
005E10:DHZZ 521060:144.151.178.85:144.151.178.85
006A11:DHZZ 534240:144.156.178.179:144.152.44.211
006A14:DHZZ 534241:144.156.178.178:144.152.44.210
007A10:DHZZ 534242:144.156.178.177:144.152.44.209
007A13:DHZZ 534243:144.156.178.185:144.152.44.225
007E09:DHZZ 534245:144.156.178.186:144.152.44.226

TG:8:IMT DETROIT 2
028A18:Direct Cable:N/A:N/A
029A18:Direct Cable:N/A:N/A
028A15:Direct Cable:N/A:N/A
```

APPENDIX 3

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028A14:Direct Cable:N/A:N/A
029A15:Direct Cable:N/A:N/A
029A14:Direct Cable:N/A:N/A
019E18:Direct Cable:N/A:N/A

TG:9:IMT DETROIT 2
028A17:Direct Cable:N/A:N/A
029A17:Direct Cable:N/A:N/A
028A13:Direct Cable:N/A:N/A
028A12:Direct Cable:N/A:N/A
029A13:Direct Cable:N/A:N/A
029A12:Direct Cable:N/A:N/A
019A17:Direct Cable:N/A:N/A
019E17:Direct Cable:N/A:N/A

TG:11:TROY TGN 623
003A19:HCGS 324230:N/A:N/A:TROY TGN 623
004A18:HCGS 324330:N/A:N/A
002B13:HCGS 324331:N/A:N/A
004A11:HCGS 324332:N/A:N/A
001D09:HCGS 324333:N/A:N/A

TG:12:HUDSON TGN 722
006A16:HCGS 324334:N/A:N/A:HUDSON TGN 722
007A16:HCGS 324335:N/A:N/A
004E09:HCGS 324336:N/A:N/A
005E14:HCGS 324337:N/A:N/A
006A15:HCGS 324338:N/A:N/A

TG:13:TROY TGN 626
005E15:HCGS 324339:N/A:N/A:TROY TGN 626
006E15:HCGS 324340:N/A:N/A
005E11:HCGS 324341:N/A:N/A
006E11:HCGS 324342:N/A:N/A
007E10:HCGS 324343:N/A:N/A

TG:14:HUDSON TGN 635
005E16:HCGS 342344:N/A:N/A:HUDSON TGN 635
006E16:HCGS 324345:N/A:N/A
005E12:HCGS 324346:N/A:N/A
006E10:HCGS 324347:N/A:N/A
007A12:HCGS 324348:N/A:N/A

TG:15:TROY TGN 627
003A17:HCGS 324349:N/A:N/A:TROY TGN 627
004A17:HCGS 324350:N/A:N/A
004A12:HCGS 324351:N/A:N/A
005A12:HCGS 324352:N/A:N/A
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006A12:HCGS 324353:N/A:N/A

TG:16:HUDSON TGN 642
004A19:HCGS 324354:N/A:N/A:HUDSON TGN 642
005A16:HCGS 324355:N/A:N/A
005A11:HCGS 324356:N/A:N/A
006A13:HCGS 324357:N/A:N/A
007A15:HCGS 324358:N/A:N/A

TG:17:TROY TGN 629
004E17:HCGS 324483:N/A:N/A:TROY TGN 629
005E17:HCGS 324484:N/A:N/A
006A17:HCGS 324485:N/A:N/A
007A17:HCGS 324486:N/A:N/A
007E17:HCGS 324487:N/A:N/A

TG:18:TROY TGN 624
004E18:HCGS 324488:N/A:N/A:TROY TGN 624
005E18:HCGS 324489:N/A:N/A
006E18:HCGS 324490:N/A:N/A
007A18:HCGS 324491:N/A:N/A
007E18:HCGS 324492:N/A:N/A

TG:19:TROY TGN 634
004E19:HCGS 324493:N/A:N/A:TROY TGN 634
005E19:HCGS 324494:N/A:N/A
004E13:HCGS 324495:N/A:N/A
005E13:HCGS 324496:N/A:N/A
006E14:HCGS 324497:N/A:N/A

TG:20:HUDSON TGN 716
004E20:HCGS 324498:N/A:N/A:HUDSON TGN 716
005E20:HCGS 324499:N/A:N/A
006E20:HCGS 324500:N/A:N/A
004A15:HCGS 324501:N/A:N/A
005A13:HCGS 324502:N/A:N/A

TG:21:HUDSON TGN 724
005A18:HCGS 324504:N/A:N/A:HUDSON TGN 724
006A18:HCGS 324505:N/A:N/A
004E10:HCGS 324506:N/A:N/A
004E14:HCGS 324507:N/A:N/A
007E11:HCGS 324508:N/A:N/A

TG:22:HUDSON TGN 643
005A19:HCGS 324509:N/A:N/A:HUDSON TGN 643
006A19:HCGS 324510:N/A:N/A
004E11:HCGS 324511:N/A:N/A
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004E15:HCGS 324512:N/A:N/A
007E14:HCGS 324513:N/A:N/A


TG:30:DID
005E08:CAC CFG2SG9:N/A:N/A:DTRTMIBL6CD-DTRTMIBHDC1_AM101
005E09:CAC CFG2SH2:N/A:N/A:DTRTMIBL6CD-DTRTMIBHDC1_AM102
006E08:CAC CFG2SH3:N/A:N/A:DTRTMIBL6CD-DTRTMIBHDC1_AM103
007E08:CAC CFG2SH4:N/A:N/A:DTRTMIBL6CD-DTRTMIBHDC1_AM104


TG:32:OUT DETROIT
007A11:CAC CFG2KP8:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM101
001D13:CAC CFG2KP9:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM102
002B15:CAC CFG2KQ2:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM103
002B16:CAC CFG2KQ3:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM104
002B17:CAC CFG2KQ4:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM105
004A13:CAC CFG2KQ5:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM106
004A14:CAC CFG2KQ6:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM107
019E03:CAC CFK2SF7:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM8054
019E04:CAC CFK2SF8:N/A:N/A:DTRTMIBL6CD-DTRTMIBLDC2_AM8055


TG:33:OUT SOUTHFIELD
005A17:CAC CFG2KQ7:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_AM101
007A19:CAC CFG2KQ8:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_AM102
006E17:CAC CFG2KQ9:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_AM103
019A06:CAC CFH2MK8:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_AM107


TG:34:OUT SOUTHFIELD
006E19:CAC CFG2KR2:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_AM104
007E16:CAC CFG2KR3:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_AM105
004E16:CAC CFG2KP7:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_AM106
019A04:CAC CFK2RQ2:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_8001
019A05:CAC CFK2RQ3:N/A:N/A:DTRTMIBL6CD-SFLDMIOKDC0_8002


TG:118:IMT DETROIT 2
019A16:Direct Cable:N/A:N/A
019E19:Direct Cable:N/A:N/A
003A18:Direct Cable:N/A:N/A
019A19:Direct Cable:N/A:N/A
019E16:Direct Cable:N/A:N/A
019E20:Direct Cable:N/A:N/A


TG:599:IVR PORTS
001D16:DHDZ 696350:144.151.178.161:144.155.251.87:DTCS0611-1A x58096
002A12:DHDZ 696351:144.151.178.162:144.155.251.88:DTCS0611-1B x58120
002A13:DHDZ 696352:144.151.178.163:144.155.251.89:DTCS0611-2A x58144
003A12:DHDZ 696353:144.151.178.164:144.155.251.90:DTCS0611-2B x58168
003A13:DHDZ 696354:144.151.178.165:144.155.251.91:DTCS0612-1A x58192
003A14:DHDZ 696355:144.151.178.166:144.155.251.92:DTCS0612-1B x58216
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003A15:DHDZ 696356:144.151.178.167:144.155.251.97:DTCS0612-2A x58240
003A16:DHDZ 696357:144.151.178.168:144.155.251.98:DTCS0612-2B x58264
001C14:DHDZ 696358:144.151.178.69:144.155.251.99:DTCS0815-1A x58288
001C15:DHDZ 696359:144.151.178.70:144.155.251.100:DTCS0815-1B x58312
001D08:DHDZ 696360:144.151.178.71:144.155.251.101:DTCS0815-2A x58336
001D15:DHDZ 696361:144.151.178.72:144.155.251.102:DTCS0815-2B x58360
007E13:DHDZ 696462:144.151.178.73:144.155.251.28:DTCS0203-1A x58384


CQC:CONTACT QUALITY
001C19:DHDZ 743873:144.151.178.97:N/A:SOUTHFIELD
001D20:DHDZ 743874:144.151.178.98:N/A:SAGINAW
001C20:DHDZ 743875:144.151.178.99:N/A:KALAMAZOO


EPN:BETHUNE (IT)
001C12:DHDZ 791565:144.151.178.37:N/A:EPN 14 008A02A
001C12:DHDZ 791566:144.151.178.38:N/A:008A02B
001C12:DHDZ 791567:144.151.178.39:N/A:008A02C
001C12:DHDZ 791568:144.151.178.40:N/A:008A02D


EPN:KALAMAZOO
001C11:DHDZ 708222:144.151.178.57:N/A:EPN 25 020A02A
001C11:DHDZ 708223:144.151.178.58:N/A:020A02B
001C11:DHDZ 708224:144.151.178.59:N/A:020A02C
001C11:DHDZ 708225:144.151.178.60:N/A:020A02D
001E01:DHDZ 708226:144.151.178.149:N/A:EPN 26 021A02A
001E01:DHDZ 708227:144.151.178.150:N/A:021A02B
001E01:DHDZ 708228:144.151.178.151:N/A:021A02C
001E01:DHDZ 708229:144.151.178.152:N/A:021A02D
002B11:DHDZ 708230:144.151.178.153:N/A:EPN 27 022A02A
002B11:DHDZ 708231:144.151.178.154:N/A:022A02B
002B11:DHDZ 708232:144.151.178.155:N/A:022A02C
002B11:DHDZ 708233:144.151.178.156:N/A:022A02D


EPN:SAGINAW
002E01:DHDZ 708234:144.151.178.25:N/A:EPN 28 023A02A
002E01:DHDZ 708235:144.151.178.26:N/A:023A02B
002E01:DHDZ 708236:144.151.178.27:N/A:023A02C
002E01:DHDZ 708237:144.151.178.28:N/A:023A02D
002E21:DHDZ 708238:144.151.178.41:N/A:EPN 29 024A02A
002E21:DHDZ 708239:144.151.178.42:N/A:024A02B
002E21:DHDZ 708240:144.151.178.43:N/A:024A02C
002E21:DHDZ 708241:144.151.178.44:N/A:024A02D
003E01:DHDZ 708242:144.151.178.121:N/A:EPN 30 025A02A
003E01:DHDZ 708243:144.151.178.122:N/A:025A02B
003E01:DHDZ 708244:144.151.178.123:N/A:025A02C
003E01:DHDZ 708245:144.151.178.124:N/A:025A02D
003E21:DHDZ 708246:144.151.178.137:N/A:EPN 31 026A02A
003E21:DHDZ 708247:144.151.178.138:N/A:026A02B
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                              mic1.trk
003E21:DHDZ 708248:144.151.178.139:N/A:026A02C
003E21:DHDZ 708249:144.151.178.140:N/A:026A02D

EPN:SOUTHFIELD
001D10:DHDZ 708302:144.151.178.17:N/A:EPN 17 013A02A
001D10:DHDZ 708303:144.151.178.18:N/A:013A02B
001D10:DHDZ 708304:144.151.178.19:N/A:013A02C
001D10:DHDZ 708305:144.151.178.20:N/A:013A02D
001D11:DHDZ 708306:144.151.178.33:N/A:EPN 18 014A02A
001D11:DHDZ 708307:144.151.178.34:N/A:014A02B
001D11:DHDZ 708308:144.151.178.35:N/A:014A02C
001D11:DHDZ 708309:144.151.178.36:N/A:014A02D
002A11:DHDZ 708310:144.151.178.49:N/A:EPN 19 015A02A
002A11:DHDZ 708311:144.151.178.50:N/A:015A02B
002A11:DHDZ 708312:144.151.178.51:N/A:015A02C
002A11:DHDZ 708313:144.151.178.52:N/A:015A02D
002B10:DHDZ 708314:144.151.178.113:N/A:EPN 20 016A02A
002B10:DHDZ 708315:144.151.178.114:N/A:016A02B
002B10:DHDZ 708316:144.151.178.115:N/A:016A02C
002B10:DHDZ 708317:144.151.178.116:N/A:016A02D
003A10:DHDZ 708318:144.151.178.129:N/A:EPN 21 017A02A
003A10:DHDZ 708319:144.151.178.130:N/A:017A02B
003A10:DHDZ 708320:144.151.178.131:N/A:017A02C
003A10:DHDZ 708321:144.151.178.132:N/A:017A02D
003A11:DHDZ 708322:144.151.178.145:N/A:EPN 22 018A02A
003A11:DHDZ 708323:144.151.178.146:N/A:018A02B
003A11:DHDZ 708324:144.151.178.147:N/A:018A02C
003A11:DHDZ 708325:144.151.178.148:N/A:018A02D
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1    TEMPORARY SKILL
99   System Ports
100  BETHUNE IT
200  STHFLD UNIV 200
201  MI UNVL SR
202  MI IT ONLINE
203  MI TIMED ACW 203
204  MI CSST
231  HOTC INBOUND
232  HOTC OUTBOUND/OFFLINE
233  HOTC ACE HELP DESK
234  HOTC-CORP HOUSING/GMAC
235  HOTC-INTRA/UNBUNDLING DESK
236  RSC OFFLINE/LTNP-RESALE
237  RSC WINBACK IT
250  Kalamazoo Asst Coach
251  Lansing Asst Coach
252  Saginaw Asst Coach
253  Southfield Asst Coach
256  MI ASST COACH
257  MI WI ASST COACH 257
258  MI OH ASST COACH 258
260  Kalamazoo ACE
261  GREENWODD/MI ACE
262  Saginaw ACE
263  Southfield ACE
264  TC FUNCTION 264
270  MI OH MULTI STATE
276  IN UNIV
278  WI MULTI
297  Manager
298  HOTC EMERGENCY
299  MI Emergency
583  ▮▮▮▮▮▮ TEST SKILL
584  ASCOT TEST SKILL
585  CALL FLOW TEST SKILL
586  TELCOM OPS TEST SKILL #1
587  TELCOM OPS TEST SKILL #2
588  NETWORK VRU PORTS AUTO BILL
589  IVR TEST SKILL-ACI IP
594  NETWORK VRU PORTS
595  MI IT
596  IVR TROUBLESHOOTING SKILL
597  IVR TEST SKILL
598  MI IVR PORTS AUTO BILLING
599  MI IVR PORTS
```

APPENDIX 4

```
                                 mic1.pn
01 01 27 08 55 16 09/07/1999 HOST CABINET 1
02 02 25 15 61 33 07/06/1999 HOST CABINET 2
03 03 14 08 49 28 08/24/1999 HOST CABINET 3
04 04 21 12 68 37 09/07/1999 HOST CABINET 4
05 04 19 12 80 38 08/23/1999 HOST CABINET 4
06 05 05 03 48 24 09/07/1999 HOST CABINET 5
07 05 23 14 81 41 07/19/1999 HOST CABINET 5
08 06 09 06 51 39 08/23/1999 HOST CABINET 6
09 06 17 11 62 31 08/23/1999 HOST CABINET 6
10 07 08 05 52 27 09/07/1999 HOST CABINET 7
11 07 11 07 42 21 07/19/1999 HOST CABINET 7
23 19 00 00 08 11 09/21/1999 HOST CABINET 19
24 19 07 04 35 20 08/30/1999 HOST CABINET 19
32 27 06 04 35 22 10/11/1999 HOST CABINET 27
12 28 19 11 48 25 08/30/1999 HOST CABINET 28
13 29 22 13 46 42 10/20/1999 HOST CABINET 29
14 08 00 00 04 12 10/13/1999 BETHUNE
25 20 09 24 20 52 05/29/1999 KALAMAZOO
26 21 09 24 18 48 06/14/1999 KALAMAZOO
27 22 10 27 18 49 06/01/1999 KALAMAZOO
28 23 09 25 28 75 06/01/1999 SAGINAW
29 24 08 21 26 68 06/28/1999 SAGINAW
30 25 10 26 21 57 06/28/1999 SAGINAW
31 26 01 02 17 46 07/19/1999 SAGINAW
17 13 05 14 16 42 06/01/1999 SOUTHFIELD
18 14 04 11 14 38 06/07/1999 SOUTHFIELD
19 15 06 17 13 36 06/01/1999 SOUTHFIELD
20 16 09 24 17 45 05/24/1999 SOUTHFIELD
21 17 10 27 18 49 09/07/1999 SOUTHFIELD
22 18 05 14 16 45 08/30/1999 SOUTHFIELD
```

APPENDIX 5

```
;Script to dial, connect, query, and process Lucent ACD data
;▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
;all rights reserved

proc main

    integer ACD_SWITCH = 3          ;set active switch here where 1= ill1
                                    ;2= ill2
                                    ;3= mic1
                                    ;4= ohio

    integer AGENT
    string FNAME1 = "ill1.onl"
    string FNAME2 = "ill2.onl"
    string FNAME3 = "mic1.onl"
    string FNAME4 = "ohio.onl"

    string CAPFILE = "loop.cap"
    string CXRSTAT = "cxr_stat"
    string HAYES
    string WHO
    string WHOPASS
    string AGENT1
    string AGENT2
    string AGENT3
    string PGATE_PORT

DIAL_AGAIN:

    if ACD_SWITCH == 1
        fopen 0 FNAME1 READ TEXT
    endif

    if ACD_SWITCH == 2
        fopen 0 FNAME2 READ TEXT
    endif

    if ACD_SWITCH == 3
        fopen 0 FNAME3 READ TEXT
    endif

    if ACD_SWITCH == 4
        fopen 0 FNAME4 READ TEXT
    endif

    ;
    ;start ACD specific login and retrieval here
    ;


    fgets 0 HAYES
    fgets 0 WHO
    fgets 0 WHOPASS
    fgets 0 AGENT1
```

APPENDIX G

```
fgets 0 AGENT2                  '
fgets 0 AGENT3
fgets 0 PGATE_PORT

fclose 0

;first, see if we're already/still connected

pause 3
transmit "^[OP"
waitfor "Command: " 4

      if SUCCESS         ;skip login scheme and start collecting data
         ;fclose 1
         set capture file CAPFILE
         goto HERE_LOOP
      endif

transmit "AT&D2^M"    ;else send atdt string
pause 5
rxflush
transmit "ATDT"
transmit HAYES

rxflush        ;clear any accumulated garbage

transmit "^M"


waitfor "CONNECT" 10
      if FAILURE
              goto DIAL_AGAIN ;possibly BUSY or ERROR
      endif

waitfor "Login: " 10
      if FAILURE
              goto DIAL_AGAIN ;possible PGATE trouble
      endif
transmit WHO
transmit "^M"

waitfor "Password: "
transmit WHOPASS
transmit "^M"

waitfor "Terminal Type (513, 715, 4410, 4425, VT220): [513] "
transmit "4410^M"
waitfor "Command: "


set capture file CAPFILE

HERE_LOOP:
```

```
while $CARRIER        ;sets up start of continuous loop if CARRIER is ON


fopen 1 CAPFILE create
fopen 2 CXRSTAT create text

capture ON

;report on CARRIER DETECT STATUS
if $CARRIER
     fputs 2 " "
     fputs 2 "CARRIER OK"
     fputs 2 " "
else
     fputs 2 " "
     fputs 2 "CARRIER FAIL"
     fputs 2 " "
endif
fclose 2

pause 2

transmit "^[OP"        ;get back to command prompt

pause 2

if $CARRIER == 0
     goto CXR_ALARM
endif
;
;--------------------------------------------------------------
transmit "monitor traffic trunk-group^M"
                      ;
                      ;display and retrieve trunk group status here
pause 4               ;
snapshot capture      ;

transmit "^[OP"        ;get back to command prompt
pause 2

if $CARRIER == 0
     goto CXR_ALARM
endif
;
;--------------------------------------------------------------
transmit "display alarms^M"

pause 2

transmit "y^I"         ;choose active
pause 1

transmit "n^I"         ;skip resolved
```

```
    pause 1

    transmit "y^I"        ;choose major
    pause 1

    transmit "y^I"        ;choose minor
    pause 1

    transmit "n^I"        ;skip warning
    pause 1

    transmit "a^[OR"      ;choose 'all' status (or 'd' for day)

MORE_ALARMS:

    if $CARRIER == 0
        goto CXR_ALARM
    endif

    waitfor "Command: " 7          ;wait 7 seconds

    if FAILURE
        snapshot capture
        transmit "^[OV" ;enter 'F7' (next page)
        goto MORE_ALARMS
    endif

    pause 2
    snapshot capture


    transmit "^[OP"       ;exit command mode back to prompt to retrieve alarms
                          ;
                          ;alarm retrieval finished here
                          ;
    pause 2

    if $CARRIER == 0
        goto CXR_ALARM
    endif
    ;
    ;------------------------------------------------------------------------
    transmit "status health^M"

    pause 5

    snapshot capture

    transmit "^[OP"       ;exit command mode back to prompt
                          ;
    pause 2

    if $CARRIER == 0
        goto CXR_ALARM
```

```
    endif
    ;
    ;------------------------------------------------------------------------
    transmit "list measurements trunk-group summary last-hour^M" ;get MB counts

MORE_MB:

    if $CARRIER == 0
        goto CXR_ALARM
    endif

    waitfor "Command: " 7          ;wait 7 seconds

    if FAILURE
        snapshot capture
        transmit "^[OV" ;enter 'F7' (next page)
        goto MORE_MB
    endif

    pause 2
    snapshot capture


    transmit "^[OP"         ;exit command mode back to prompt to retrieve alarms
                            ;
                            ;alarm retrieval finished here
                            ;
    pause 2

    if $CARRIER == 0
        goto CXR_ALARM
    endif
    ;
    ;------------------------------------------------------------------------
    transmit "monitor traffic hunt-groups "
    transmit AGENT1         ;
    transmit "^M"           ;
                            ;
    pause 6                 ;
    snapshot capture        ;
                            ;
    transmit "^[OP"         ;get back to command prompt
    pause 2                 ;

    if $CARRIER == 0
        goto CXR_ALARM
    endif
    ;
    ;------------------------------------------------------------------------
    transmit "monitor traffic hunt-groups "
    transmit AGENT2         ;
    transmit "^M"           ;
                            ;retrieve ivr port status here
                            ;
```

```
pause 6                 ;
snapshot capture        ;
                        ;

transmit "^[OP"
pause 2

if $CARRIER == 0
     goto CXR_ALARM
endif
;
;-------------------------------------------------------------------
atoi AGENT3 AGENT    ;test for three hunt-group (agent) screens
if AGENT != 0

     transmit "monitor traffic hunt-groups "
     transmit AGENT3 ;
     transmit "^M"    ;
                      ;retrieve ivr port status here
                      ;
     pause 6          ;
     snapshot capture        ;
                      ;

     transmit "^[OP"
     pause 2

     if $CARRIER == 0
             goto CXR_ALARM
     endif
;
endif
;-------------------------------------------------------------------
;transmit "status pgate-port "
;transmit PGATE_PORT ;
                      ;retrieve pgate port status here
;-------------------------------------------------------------------
transmit "status logins"
transmit "^M"         ;
                      ;retrieve logged in users here
                      ;
pause 4               ;
snapshot capture      ;
                      ;

transmit "^[OP"
pause 2

if $CARRIER == 0
     goto CXR_ALARM
endif
;
;-------------------------------------------------------------------
transmit "list measurements load-balance total last-hour^M"
```

```
MORE_LOAD_INFO:

   if $CARRIER == 0
        goto CXR_ALARM
   endif

   waitfor "Command: " 6          ;pause 6 seconds

   if FAILURE
        snapshot capture
        transmit "^[OV" ;enter 'F7' (next page)
        goto MORE_LOAD_INFO
   endif
                          ;
   pause 2                ;retrieve network load balance page 1
   snapshot capture       ;
                          ;

;
;---------------------------------------------------------------------
capture OFF

fclose 1

transmit "^[OP"       ;get back to command prompt

pause 1

IS_OFFLINE:

if ACD_SWITCH == 1
     dos "follow1" HIDDEN
     if isfile "ill1.maj"
             dos "ill1alm.bat" HIDDEN
     endif
     if findfirst "ill1*.ken"
             dos "ill1ken.bat" HIDDEN
     endif
     pause 5
   endif

   if ACD_SWITCH == 2
     dos "follow2" HIDDEN
     if isfile "ill2.maj"
             dos "ill2alm.bat" HIDDEN
     endif
     if findfirst "ill2*.ken"
             dos "ill2ken.bat" HIDDEN
     endif
     pause 5
   endif

   if ACD_SWITCH == 3
```

```
                                        mic1alm
ftp -s:alarms3 144.156█████
cat mic1.maj >> mic1maj.log
del mic1.maj
```

Page 1

Appendix 7

```
;Script to loop waiting for MAJOR alarm message to be sent to pager
██████████████████████
;all rights reserved

    string MSGFILE = "display.msg"
    string █████████████'
    string MESSAGE

proc main

    while 1

        pause 30

        if isfile "ill1.maj"
            dos "copy ill1.maj display.msg"
            pause 3
            dos "del ill1.maj"
            pause 3
            call send_page
            dos "type display.msg >> major.log" HIDDEN
            pause 3
            dos "del display.msg" HIDDEN
        endif

        if isfile "ill2.maj"
            dos "copy ill2.maj display.msg"
            pause 3
            dos "del ill2.maj"
            pause 3
            call send_page
            dos "type display.msg >> major.log" HIDDEN
            pause 3
            dos "del display.msg" HIDDEN
        endif

        if isfile "ill3.maj"
            dos "copy ill3.maj display.msg"
            pause 3
            dos "del ill3.maj"
            pause 3
            call send_page
            dos "type display.msg >> major.log" HIDDEN
            pause 3
            dos "del display.msg" HIDDEN
        endif

        if isfile "mic1.maj"
            dos "copy mic1.maj display.msg"
            pause 3
            dos "del mic1.maj"
            pause 3
            call send_page
            dos "type display.msg >> major.log" HIDDEN
```

APPENDIX 8

```
        pause 3
        dos "del display.msg" HIDDEN
    endif

    if isfile "mic2.maj"
        dos "copy mic2.maj display.msg"
        pause 3
        dos "del mic2.maj"
        pause 3
        call send_page
        dos "type display.msg >> major.log" HIDDEN
        pause 3
        dos "del display.msg" HIDDEN
    endif

    if isfile "ohio.maj"
        dos "copy ohio.maj display.msg"
        pause 3
        dos "del chio.maj"
        pause 3
        call send_page
        dos "type display.msg >> major.log" HIDDEN
        pause 3
        dos "del display.msg" HIDDEN
    endif

    yield
    endwhile

endproc

func send_page : integer

    fopen 2 MSGFILE READ TEXT      ;Read alarm message from 'display.msg' into MESSAGE string
    fgets 2 MESSAGE

    dial DATA "DISPLAYPAGE"
    pause 5
    transmit "^M"
    waitfor "ID="
    transmit "M^M"          ; send 'M' for Manual
    waitfor "Pager ID, then RETURN."
    transmit PIN
    transmit "^M"
    waitfor "Message, then RETURN."
    transmit MESSAGE
    transmit "^M"
    waitfor "Thank You"
    transmit "^[^D^M"     ; <ESC> <EOT> <CR>
    pause 1
    hangup
    pause 5
    clear
    return 1
```

```
endfunc
```

```
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<HEAD><TITLE>MIC1 ACD</TITLE></HEAD>
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<CENTER>- Lucent ACD Status -</CENTER>
</FONT></H1>
<CENTER><H3><FONT COLOR="#880000">(as of Thu Mar 09
14:50:03 2000
  CDT)</FONT></H3></CENTER>

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GROUP</CENTER></TH>
<TH><FONT FACE=ARIAL SIZE=1>TRKS</TH>
<TH><FONT FACE=ARIAL SIZE=1>OOS</TH>
<TH><FONT FACE=ARIAL SIZE=1>%OCC</TH>
<TH><FONT FACE=ARIAL
SIZE=1>........20........40........60........80.......10
0</TH>
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<TD ALIGN=RIGHT><FONT FACE=ARIAL SIZE=1>0</TD>
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<TD><IMG SRC="greenbar.gif" HEIGHT=11 WIDTH=59></TD>


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```

APPENDIX 9

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SOUTHFIELD</TD>
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```

```
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STATUS</TH></TR>
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<A HREF=mic1agnt.htm>There are 190 agents</A> active, 0
calls in queue at 15:50.
<BR>No TDM blockage. Highest past hour (14:00) occupancy
was 24% in PN 2.
<BR>No PN blockage. Highest past hour (14:00) occupancy
was 32% in PN 29.
<BR>Occupancy  St:   4%   Sm: 11%   Cp:   8%   Idl:  77%
<BR>SPE: B/auto      A/functional
<BR>Busied Out Trk:  0 Stn: 0 Oth: 0
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</CENTER>
</BODY></HTML>
```

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Appendix 10

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  MSC N MCO DTRTMIBHSHC
CAC SVF2BP3  CUST AMERITECHCOMMUNICATI PULS -- MW B EML
OBJ       PG 01 OF 04
M SEQ A  LOCATION   SV EQPT/FAC  RR/TYPE      UNIT    A
TLP Z       SBDV/MISC     TP
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                      N
  004 I                   MODEL =  8589  DESI GN = 2
                      N
  006 X TROYMIUOW00    **LINE C ODE=B8ZS**
                      N
  008 X TROYMIUOW00    **SIGNAL  CODE=ESF* *
                      N
  010 I  PROCESSED  BY FLOWTHRU ID:HICAP-A  VERS: 002
STAMP :041295 130406 N
  012    TROYMIUOW00    04DS6/   44 /
                      NI
  014                   HCG-
                      NC
  016                   ████████████
    STA ADDR       N
  018                   TROY
    EU CITY        N
  020                   MI
    EU STATE       N
  022 W TROYMIUOW00    DEMARC
                      S
  024    TROYMIUOW00    POI
                      XA
  026 W            X4 806    T3          2
    IC             X#
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  030
    E=DTRTMIBLK07  XX
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APPENDIX 11

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     F07/07   /0397 XZ
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     F66/13  /08 /4 XM
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 MSC N MCO DTRTMIBHSHC
CAC SVF2BP3  CUST AMERITECHCOMMUNICATI PULS -- MW B EML
OBJ      PG 02 OF 04
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                    XH
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 046   DTRTMIBLK07       T1MBD9U1 040480.12A 1-17
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 048   DTRTMIBLK07              DCS5NNNSC
                    XF
 050   DTRTMIBLK07       T1MBD9Y1 040482.02B 0397
     F66/12  /07 /4 XM
 052   DTRTMIBLK07
     F07/07   /0397 EX
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 056 E DTRTMIBLK07     035-16
/                   N2
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                    N3
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TLP Z      SBDV/MISC   TP
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       F07/07   /035 EX
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                        EX
   078    DTRTMIBLK07   $FEPMTYP E=ANSI403; FEPM=
                        EX
   080    DTRTMIBLK07   ON;DS1 F ORMAT MUST =ESF;
                        EX
   082    DTRTMIBLK07   NEPM=OFF
                        EX
   084    DTRTMIBL              NCT2YGEEE
                        F#
   086 W DTRTMIBL       T1ML1971 11CAB1      0114
       F93/07 /06 /14 EM
   088 W DTRTMIBL       T1IUJ222 IP03191235
                        P
   090    DTRTMIBL      $**PM SM ARTJACK**  S1=NA
                        PX
   092    DTRTMIBL      ,S2-1=DI SABLE,S2-2 =DISA
                        PX
   094    DTRTMIBL      BLE,S2-3 =DISABLE,S 2-4=E
                        PX
   096    DTRTMIBL      NABLE,S2 -5=ESF,S3= 7.5D.
                        PX
   098    DTRTMIBL      B,S4=SHO RT,S5=DISA BLE,S
                        PX
   100    DTRTMIBL      6=ON,S7= ENABLE
                        PX
  ·102 W DTRTMIBL6CD    DEMARC
                        S
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       STA ADDR         N
   106                  11
       EU FLR           N
   108                  1129
       EU ROOM          N
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OBJ       PG 04 OF 04
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  112                    MI
     EU STATE       N
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APPENDIX 12

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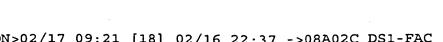
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MINOR (@EPN 21 - SOUTHFIELD)
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APPENDIX 13

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APPENDIX 14

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APPENDIX 16

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